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GRI 1: Organisation	
Statement of use	The information provided in this report reflect the activities of EYDAP for the period 1/1/2022 – 31/12/2022 presenting the financial, environmental and social performances. The report has been prepared in accordance with the Global Sustainability Reporting Initiative GRI Universal Standards 2021.
GRI 1 used	GRI 1: Foundation 2021
Applicable GRI Sector Standard(s)	Relevant GRI Sector Standard not available.

GRI 2: General Disclosures 2021

GRI Standards	Disclosure	Page number/reference	Omission
1. The organisation and its reporting practices			
2-1	Organisational Details	P. 27-30	
2-2	Entities included in the organisation's sustainability reporting	P. 27-30	
2-3	Reporting period, frequency and contact point	P. 7	
2-4	Restatements of information	P. 7 In the parts of the Report where revisions have been made, there is a relevant reference.	
2-5	External assurance	P. 7, 279	
2. Activities and workers			
2-6	Activities, value chain and other business relationships	P. 25, 27,29, 30-33, 204-207	
2-7	Employees	P. 190- 192	
2-8	Workers who are not employees	P. 191 Currently, the number of indirect employees refers to all those engaged in and providing administrative services .	



GRI 3: Material Topics 2021

	GRI Standards	Disclosure	Location	Omission
	GRI 3: Material Topics	3-1 Process to determine material topics	P. 50-54	
		3-2 List of material topics	P. 54	
1. Sustainable Management of Natural Resources/Water Supply Resources	GRI 3: Material Topics	3-3 Management of material topics	P. 58-66	
	GRI 303: Water and Effluents	303-1 Interactions with water as a shared resource	P. 58-68, 93, 105, 107-121, 143-152, 156-163, 208, 211-213	
		303-2 Management of water discharge-related impacts	P. 67-68, 139-163	
		303-3 Water withdrawal	P. 107, 114	
		303-4 Water discharge	P. 67-68 139-163	
		303-5 Water consumption	P. 112, 114, 117-118	





2. Health & Safety of Consumers and Workers	GRI 3: Material Topics	3-3 Management of material topics	P. 164 - 167	
	GRI 403: Occupational Health and Safety	403-1 Occupational health and safety management system	P. 165 – 166, 168	
		403-2 Hazard identification, risk assessment, and incident investigation	P. 165 - 167	
		403-3 Occupational health services	P. 167-168, 194, 196	
		403-4 Worker participation, consultation, and communication on occupational health and safety	P. 165-167	
		403-5 Worker training on occupational health and safety	P. 167, 199	
		403-6 Promotion of worker health	P. 37, 153, 168, 182, 184, 196	
		403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	P. 166-167, 205	
		403-8 Workers covered by an occupational health and safety management system	P. 168, 182 100% of employees with an employment contract with EYDAP are covered by the company's H&S systems.	
		403-9 Work-related injuries	P. 168	
		403-10 Work-related ill health	P. 168	
416 Customer Health and Safety	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	Σελ 135, 155		
3. Protection of Ecosystem	GRI 3: Material Topics	3-3 Management of material topics	P. 67-70	
	GRI 304: Biodiversity	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	P. 69-70	
		304-2 Significant impacts of activities, products and services on biodiversity	P. 67-70	
		304-3 Habitats protected or restored	P. 70	



4. Climate Change Adaptation	GRI 3: Material Topics	3-3 Management of material topics	P. 71-89	
	GRI 302: Energy	302-1 Energy consumption within the organization	P. 79-85	
		302-2 Energy consumption outside of the organization	P. 83-85	
		302-3 Energy intensity	P. 85	
	GRI 305: Emissions	305-1 Direct (Scope 1) GHG emissions	P. 72-77	
		305-2 Energy indirect (Scope 2) GHG emissions	P. 72-77	
		305-3 Other indirect (Scope 3) GHG emissions	P. 72-77	
		305-4 GHG emissions intensity	P. 77	
		305-5 Reduction of GHG emissions	P. 86-89	
		305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	P. 73	
5. Fight Against Corruption	GRI 3: Material Topics	3-3 Διοικητική πρακτική για το ουσιαστικό θέμα	P. 146-151	
	GRI 205: Anti-corruption	205-2 Communication and training about anti-corruption policies and procedures	P. 199, 207, 225	
		205-3 Confirmed incidents of corruption and actions taken	P. 233	
6. Employee Training and Development	GRI 3: Material Topics	3-3 Management of material topics	P. 198-203	
	GRI 404: Training and Education	404-1 Average hours of training per year per employee	P. 201	
		404-2 Programs for upgrading employee skills and transition assistance programs	P. 199, 200-202	



7. Labor Practices	GRI 3: Material Topics	3-3 Management of material topics	P. 187-196	
	GRI 401: Employment	401-1: New employee hires and employee turnover	P. 192	
	EYDAP INDEX	CORPORATE CULTURE	P. 188	
8. Local Community	GRI 3: Material Topics	3-3 Management of material topics	P. 208-213	
	GRI 413: Local Communities	413-1 Operations with local community engagement, impact assessments, and development programs	P. 208-217	
9. Financial Performance	GRI 3: Material Topics	3-3 Management of material topics	P. 41-47	
	GRI 201: Economic Performance	201-1 Direct economic value generated and distributed	P. 42	
		201-2 Financial implications and other risks and opportunities due to climate change	P. 46	
		201-3 Defined benefit plan obligations and other retirement plans	P. 47	
		201-4 Financial assistance received from government	P. 47	
	GRI 207: Tax	207-1 Tax governance, control, and risk management	P. 46	
		207-2 Tax governance, control, and risk management	P. 46	
	GRI 415: Public Policy	415-1 Political contributions	P. 47 The Company does not make any donations, monetary or non-monetary, to political persons, political parties	
EYDAP INDEX	MAIN FINANCIAL RESULTS	P. 41-42		



10. Diversity & Equal Opportunities	GRI 3: Material Topics	3-3 Management of material topics	P. 180-186	
	GRI 401: Employment	401-3 Total number of parental leave by gender and percentage of returning/remaining to work	P. 184	
	GRI 405: Diversity and Equal Opportunity	405-1 Diversity of governance bodies and employees	P. 185	
		405-2 Ratio of basic salary and remuneration of women to men	P. 183	
	GRI 406: Non-discrimination	406-1 Incidents of discrimination and corrective actions taken	P. 183, 185	
	GRI 408: Child Labor	408-1 Operations and suppliers at significant risk for incidents of child labor	P. 181-182, 205,207	
	GRI 409: Forced or Compulsory Labor	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	P. 181-182, 205, 207	
	EYDAP INDEX	EQUAL OPPORTUNITIES	P. 180-186	
11. Circular Economy	GRI 3: Material Topics	3-3 Management of material topics	P. 90-99	
	GRI 306: Waste	306-4 Waste diverted from disposal	Σελ.94-98	
12. Talent Attraction and Retention	GRI 3: Material Topics	3-3 Management of material topics	P. 197	
	GRI 401: Employment	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	P. 194	



13. Supply Chain Management	GRI 3: Material Topics	3-3 Management of material topics	P. 204-207	
	GRI 308 Supplier Environmental Assessment	308-1 New suppliers that were screened using environmental criteria	P. 205	
	GRI 414: Supplier Social Assessment	414-1 New suppliers that were screened using social criteria	P. 205	
		414-2 Negative social impacts in the supply chain and actions taken	P. 204-207	
	EYDAP INDEX	SUPPLY CHAIN OPTIMIZATION PROJECTS	P. 206	
14. Protection of Personal Data	GRI 3: Material Topics	3-3 Management of material topics	P. 179, 181, 183, 196, 200, 230, 235-238	
	GRI 418: Customer Privacy	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	P. 238	



Table of Contents based on the Athens Stock Exchange Guide

ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Environmental	C-E1-1	Scope 1 emissions - Total amount of direct emissions (Scope 1)	110,660.30	Tons CO ₂ equivalent (tCO ₂ e)	Emissions	76	
	C-E1-2	Scope 1 emissions - GHG intensity of Scope 1 emissions	322.16	Ratio	Emissions	77	The result was obtained by dividing the SCOPE 1 emissions (110,660.30 tCO ₂ e) and the Company's turnover for 2022 (EUR 343.5 million)
	C-E2-1	Scope 2 emissions - Total amount of indirect emissions (Scope 2)	88,503.84	Tons CO ₂ equivalent (tCO ₂ e)	Emissions	76	
	C-E2-2	Scope 2 emissions - GHG intensity of Scope 2 emissions	257.65	Ratio	Emissions	77	The result was obtained by dividing the SCOPE 2 emissions (88,503,84 tCO ₂ e) and the Company's turnover for 2022 (EUR 343.5 million)
	C-E3-1	Energy consumption and production - Total amount of energy consumed within the organisation	298,074.43	Megawatt hour (MWh)	Energy	85	
	C-E3-2	Energy consumption and production - Percentage of electricity consumed	53.28	Percentage (%)	Energy	85	
	C-E3-3	Energy consumption and production - Percentage of renewable energy consumed	41.84	Percentage (%)	Energy	85	
	C-E3-4	Energy consumption and production - Total amount of energy produced	146,991.38	Megawatt hour (MWh)	Energy	85	



ESG Classification	2022 Sub - ID	Metric		Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Environmental	C-E3-5	Energy consumption and production - Percentage of renewable energy produced	99.98	Percentage (%)	Energy	85	
	A-E1-1	Scope 3 emissions - Total amount of other indirect emissions (Scope 3)	19,912.18	Tons CO ₂ equivalent (tCO ₂ e)	Emissions	76	
	A-E1-2	Scope 3 emissions - GHG intensity of Scope 3 emissions	57.97	Ratio	Emissions	77	The result was obtained by dividing the SCPOPE 3 emissions (19,912,18 tCO ₂ e) and the Company's turnover for 2022 (EUR 343.5 million)
	A-E2-1	Climate change risks and opportunities - Discussion of climate change-related risks and opportunities that can affect business operations	Yes - Disclosed		Climate Change Mitigation Strategies	86	<ol style="list-style-type: none"> 1. The Category of ESG risks has been included in the Operational Risk Register 2. The Board of Directors is ultimately accountable for the implementation of an effective risk management framework 3. Innovative transformation actions with the installation of new equipment aiming to reduce carbon & energy footprint 4. Synergies with academic institutes
	A-E3-1	Waste management - Total amount of hazardous waste	11.61	Tons	Circular Economy	98	Batteries + Electrical & Electronical Equipment
	A-E3-2	Waste management - Total amount of non-hazardous waste	57,193.67	Tons	Circular Economy	91	All screening waste and grit, sand & large solids + dried waste produced from WWTPs + paper + plastic & aluminum + treated sludge produced from WTPs



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Environmental	A-E3-3	Waste management - Percentage of waste by type of treatment - Recycled	61.05	Percentage (%)	Κυκλική Οικονομία	94	<p>Batteries + electrical & electronic equipment + paper + plastic & aluminum + dried sludge produced from WWTP</p> <p>1st Note: The treatment method of dried sludge produced at WWTP doesn't correspond to any of the listed treatment method of the questionnaire (Recycle, Compost, Incinerate, Landfill). Thus, the amount of treated sludge was included in the Recycle treatment method, as this type of treatment is the closest approximation to the actual treatment. Based on GRI disclosure the dried sludge is included to GRI 306-4c iii) other recovery operation as it is thermally recovered by the cement industry as an alternative fuel.</p> <p>2nd Note: The amount given (31.28 tons) of batteries+ electrical & electronic equipment +paper & aluminum is the actual quantity distributed for recycling</p>
	A-E3-4	Waste management - Percentage of waste by type of treatment - Composted	25.50	Percentage (%)	Κυκλική Οικονομία	91	The total amount of dried sludge generated at WTPs is composted
	A-E3-5	Waste management - Percentage of waste by type of treatment - Incinerated	0.00	Percentage (%)	Κυκλική Οικονομία	90	
	A-E3-6	Waste management - Percentage of waste by type of treatment - Landfilled	13.45	Percentage (%)	Κυκλική Οικονομία	94	All screening waste, grit and large solids generated during the pre-treatment phase at WWTPs are landfilled (tn)
	A-E4-1	Total amount of effluent discharge containing polluting substances	0	Cubic meters (m3)	Προστασία Οικοσυστημάτων	67	The treated effluent of the WWTPs discharge in the sea are free of their pollutant load at a rate of about 95%. Pollutants are either absent or within the acceptable limits of the relevant guidelines.



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Environmental	A-E5-1	Biodiversity sensitive areas - Description of the impact of business operations on biodiversity sensitive areas	Yes - Disclosed		Protection of Ecosystem	69	<p>1) "ecological water supply" in the river ecosystems downstream of dams.</p> <p>2) monitoring of projects and activities in the protection zones of water catchment reservoirs</p> <p>3) The treated effluent of the WWTPs discharge in the sea are free of their pollutant load at a rate of about 95%</p> <p>4) Systematic monitoring of the Saronic and Elefsina Gulf from the Hellenic Centre for Marine Research (HCMR)</p> <p>5) Schinias National Park: Special Ecological Assessment (SEA) studies are being conducted</p> <p>6) EYDAP has commissioned the Hellenic Centre for Marine Research (HCMR) to monitor the marine ecosystem of the South Evian Gulf in order to document its current status. Then HCMR, will continue to monitor the region during the operation of the new Wastewater Treatment Centres (WWTPs).</p>
	SS-E4-1	Water management - Description of water management risks and the respective mitigation measures taken	Yes - Disclosed		Sustainable management of natural resources/ water supply resources	58	<p>1. Sustainable management of natural resources</p> <p>2. Sustainable management of water network & systematic upgrading of the water supply network and facilities</p> <p>3. East Attica project for holistic management of the region's wastewater and recycle water for irrigation use</p> <p>4. Tiered Tariff</p> <p>5. Reuse of Water Recycle by direct abstraction from the network (sewer mining)</p> <p>6. Hadrian's Aqueduct as a water resource</p> <p>7. Energy efficiency improvement</p> <p>8. Carbon footprint reduction</p> <p>9. Actions of Circular Economy</p> <p>10. Digital services development</p>
Social	C-S1-1	Stakeholder engagement - Discussion of organisation's main stakeholders and analysis of key stakeholder engagement practices	Yes - Disclosed		Materiality Analysis	50	<p>1. Material Analysis</p> <p>2. General Meetings of Shareholders</p> <p>3. Official Website of EYDAP</p> <p>4. Official special website "Katharo Nero" for continuous information about the progress of East Attica project</p> <p>5. Social Media</p> <p>6. Weekly internal electronic magazine (portal) "I Pigi mas"</p> <p>7. Meeting and communication with stakeholders</p>
	C-S2-1	Percentage of female employees	31.11	Percentage (%)	Diversity & Equal opportunities – Hyman Rights Protection	185	Percentage of women of all permanent employees



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Social	C-S3-1	Percentage of women in managerial positions (i.e. top 10% of employees by total compensation)	56.64	Percentage (%)	Diversity & Equal opportunities – Hyman Rights Protection	185	
	C-S4-1	Employee turnover - Percentage of full-time employee voluntary turnover	2.83	Percentage (%)	Labor Practices	192	
	C-S4-2	Employee turnover - Percentage of full-time employee involuntary turnover	0	Percentage (%)	Labor Practices	192	
	C-S5-1	Employee training - Average training hours of employees in the top 10% of employees by total compensation	23.38	Number of hours	Employee Training & Development	201	Taken into account only employees holding a position of responsibility
	C-S5-2	Employee training - Average training hours of employees in the bottom 90% of employees by total compensation	6.91	Number of hours	Employee Training & Development	201	Taken into account employees who do not hold a position of responsibility
	C-S6-1	Human rights policy - Description of human rights policy and fundamental principles	Yes - Policy in place			Diversity & Equal opportunities – Hyman Rights Protection	182



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Social	C-S7-1	Percentage of employees covered by collective bargaining agreements	98.02	Percentage (%)	Labor Practices	182	
	C-S8-1	Supplier assessment - Discussion of supplier screening using ESG criteria	Yes - Disclosed		Circular economy management	204	1. Human rights Policy applies also to all partners (contractors, suppliers, service providers, etc.). 2. Application of UN Global Compact Principles to the conventions of the company's supply chain is implemented to the extent that the national legal framework on public procurement allows it 3. In addition to the contractual obligation, the contractors shall provide evidence such as certifications for quality, environmental, labor, energy management 4. Conflict of Interest Policy 5. Regulatory compliance 6. Regulatory of Supply chain
	A-S1-1	Sustainable economic activity - Percentage of sustainable turnover	Yes - Disclosed	0%	Taxonomy Regulation	243	
	A-S1-2	Sustainable economic activity - Percentage of sustainable CapEx	Yes - Disclosed	0%	Taxonomy Regulation	243	
	A-S1-3	Sustainable economic activity - Percentage of sustainable OpEx	Yes - Disclosed	0%	Taxonomy Regulation	243	
	A-S2-1	Total amount of monetary expenditure on employee training	291,206.52	Euros (€)	Employee Training & Development	202	Taken into account internal educative programs organized by the Training Department of EYDAP and the employees' attendance at seminars organized by external partners
	A-S4-1	CEO pay ratio - Total CEO pay	188,403.17	Euros (€)	Labor Practices	192	
A-S4-2	CEO pay ratio - Ratio of CEO to median employee earnings	3.9685	Ratio	Labor Practices	192		



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Social	SS-S6-1	Health and safety performance - Number of injuries	16	Number	Employee Health & Safety	168	The total number of accidents at work include road accidents caused during journeys on official business, as well as road accidents occurring when workers are going to or leaving their place of work, and within a period of 1 hour of the start or end of their working hours respectively.
	SS-S6-2	Health and safety performance - Number of fatalities	0	Number	Employee Health & Safety	168	
	SS-S6-3	Health and safety performance - Accident frequency rate	0.521	Number	Employee Health & Safety	168	The frequency ratios of occupational accidents have been calculated by assuming the total number of man-hours worked to be equal to 200,000.
	SS-S6-4	Health and safety performance - Accident severity rate	19.8	Number	Employee Health & Safety	168	The criterion for classifying an occupational accident as serious has been taken as the absence of a worker from work for a period of fifteen (15) days or more.
Governance	C-G1-1	Board composition - ESG related qualifications of the board members	Yes - Disclosed		Corporate Governance	223	The curricula vitae of all members of Board of Directors are posted on the Company's website.
	C-G1-2	Board composition - Classification of the Chairman of the Board	Non-executive		Corporate Governance	225	The chairman of the Board is non-Executive member
	C-G1-3	Board composition- Percentage of female board members	15.38	Percentage (%)	Diversity & Equal Opportunities	185	2 women out of a total of 13 members of the Board of Directors
	C-G1-4	Board composition- Percentage of non-executive board members	84.62	Percentage (%)	Corporate Governance	225	11 non-executive members out of a total of 13 members of the Board of Directors



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Governance	C-G1-5	Board composition- Percentage of both non-executive and independent board members	30.8	Percentage (%)	Corporate Governance	225	4 members are independent, non-executive members out of a total of 13 members of the Board of Directors
	C-G2-1	Sustainability oversight - Description of approach to sustainability oversight	Yes - Disclosed		Corporate Governance	222	The Board of Directors ensures the supervision and management of the Company's Sustainable Development issues, within the framework of the Company's strategic planning. During its meetings, it discusses objectives related to sustainable development issues. Within the framework of the Sustainability Policy, the Board of Directors identifies in the Annual Management Report the non-financial issues that are deemed essential for the implementation of its strategy, taking into account the requirements of its stakeholders. The Report shall include a reference to the way they are managed and the evaluation of these actions on the basis of recognised international standards. The Board of Directors shall be assisted by the Strategy, Innovation and Sustainable Development Committee in all the above responsibilities.
	C-G3-1	Materiality - Description of the materiality assessment process	Yes - Disclosed		Materiality Analysis	48	1.Identification of the Company's positive and negative impacts 2.Assessment and prioritisation of the Company's impacts 3.Assessment and prioritisation of material topics
	C-G4-1	Sustainability policy - Description of sustainability policy and fundamental principles	Yes - Policy in place		Sustainable Development Strategy - Corporate Governance	34	Sustainable Development Policy which is completely aligned with the Company's strategy, mission, values and vision.
	C-G5-1	Business ethics policy - Description of business ethics policy and fundamental principles	Yes - Policy in place		Diversity & Equal Opportunities	181	A new Code of Ethics and Professional Conduct came into force as of November 2022, which clearly sets out the ethical principles and values as well as internal rules of conduct that must be observed by all those who have an employment or cooperation relationship with EYDAP SA. The Code is based on international standards and best practice methods and aligned with relevant regulatory requirements.



ESG Classification	2022 Sub - ID	Metric	Value	Unit	Reference Sustainability Report 2022	Page Number	Comments from Company
Governance	C-G6-1	Data security policy - Description of data security policy and fundamental principles	Yes - Policy in place		Sustainable Development Strategy	231	Information Security Policy of EYDAP is an internal document. The Policy is also referred to the Annual Financial Report pages 92 and 127.
	A-G1-1	Business model - Discussion of business model and the creation of value	Yes - Disclosed		Business Model	25	1. Material Collaborations 2. Main Activities 3. Main Sources 4. Cost Structure 5. Competitive Advantage 6. Costumers 7. Communication Channels 8. Revenue Structure
	A-G2-1	Total amount of monetary losses as a result of business ethics violations	0	Euros (€)	Fight against corruption	233	
	A-G3-1	ESG targets - Short-term targets associated with strategic ESG objectives	Yes - Disclosed		Sustainable management of natural resources/ water supply resources	58	1. "Smart grid" 2. Transition to electrification 3. Installation of new Photovoltaic panels 4. Increase in RES generation 5. Utilization of water of Hadrian's Aqueduct for irrigation use 6. Reuse of direct abstraction from the network "sewer mining" 7. Digital transformation
	A-G3-2	ESG targets - Medium-term targets associated with strategic ESG objectives	Yes - Disclosed		EYDAP Wastewater Network – Wastewater Collection & Treatment	156	1. East Attica project 2. Expanding the Network system 3. Energy and carbon footprint reduction 4. Digital upgrade
	A-G3-3	ESG targets - Long-term targets associated with strategic ESG objectives	Yes - Disclosed		Climate Change mitigation Strategies	86	1. Carbon footprint reduction (net zero) 2. Corporate resilience
	A-G5-1	External assurance - Discussion of external assurance on reported ESG information	Yes - Certain metrics have been externally assured		Independent Auditor's Limited Assurance Report	279	



Table of Contents based on the SASB (Water Utility & Services) Standard

Subject	SASB Index	Description	Reference
Energy Management	(1) Total energy consumed, (2) percentage grid electricity (3) percentage renewable	IF-WU-130a.1 (1) Total consumption of energy: 1,073,068 GJ/ 298,074.43 MWh (2) Percentage of electric energy purchased: 53.28% (3) Percentage of electric energy consumed from Renewable Sources: 41.84%	P. 85
Distribution Network Efficiency	Water main replacement rate	IF-WU-140a.1 0.51% (73.304km/14,300km)	P. 117 & 118
	Volume of non-revenue real water losses	IF-WU-140a.2 56,797.541K m ³ Actual water loss refers to the disparity between the overall water losses and apparent losses, which encompass unauthorized consumption and errors in metering and measurement	P. 117
Effluent Quality Management	Number of incidents of non-compliance associated with water effluent quality permits, standards, and regulations	IF-WU-140b.1 During the reporting period, no incidents of non-compliance with regulations and voluntary rules related to the quality of water supply water and with negative impacts on CONSUMER HEALTH and SAFETY were identified.	P. 155
	Discussion of strategies to manage effluents of emerging concern	IF-WU-140b.2 <ul style="list-style-type: none"> • The disposal and treatment of sewage to Metamorfosis WWTP, from areas that lack a sewerage network- contributes to the uncontrolled disposal of effluents at the environment • In case of force majeure the safety overflow operates to ensure continuous and uninterrupted operation of the WWTP • Monitoring of industrial wastewater through sampling at EYDAP laboratories In the context of addressing incidents related to the inflow of wastewater of non-standard urban composition in the WWTP of Psyttaleia, carried out a research project on "Collection, Processing and Analysis of Time Series of Qualitative and Quantitative Parameters at the Entrance and Exit of Psyttalia WWTP for the Detection and Probabilistic Modeling of Emergency Charging Incidents". The objective was to understand and quantify the influence of charging emergencies on the smooth operation of the plant.	P. 138-163



Subject	SASB Index	Description	Reference
Water Affordability & Access	Average retail water rate for (1) residential, (2) commercial, and (3) industrial customers	IF-WU-240a.1 1. Average price of invoiced revenue per cubic meter for the General Rate (€/m ³) 1.22 2. Average price per cubic meter for the Industrial - Professional Rates (€/m ³) 1.11	P. 172
	Typical monthly water bill for residential customers for 10 Ccf of water delivered per month	IF-WU-240a.2 Average quarterly bill payable price for the General Rate (including VAT) (€): Approximately 33 € and 11 € /month	P. 172
	Number of residential customer water disconnections for non-payment, percentage reconnected within 30 days	IF-WU-240a.3 Water supply interruption due to outstanding debts in 2022 occurred in 90,001 water supplies. Within 30 days, 62% were reconnected.	P. 177
	Discussion of impact of external factors on customer affordability of water, including the economic conditions of the service territory	IF-WU-240a.4 EYDAP always committed to its social role, supported customers by maintaining its affordable tariff while continuing the investment program. <ul style="list-style-type: none"> • Tiered tariff • Special tariff for professional use • Charity tariff • Upgrade/enhancement of digital services • Preventing measures to avoid the increase of debts • Supporting social vulnerable groups • Supporting large families • Supporting senior citizens • Discount on increased bills, taking into account social and income criteria and applying institutionalized procedures. 	P. 45, 172, 176-178



Subject	SASB Index	Description	Reference
Drinking Water Quality	Number of (1) acute health-based, (2) nonacute health-based, and (3) non-health-based drinking water violations	IF-WU-250a.1 During the reporting period, no incidents of non-compliance with regulations and voluntary rules related to the quality of water supply water and with negative impacts on CONSUMER HEALTH and SAFETY were identified.	P. 135
	Discussion of strategies to manage drinking water contaminants of emerging concern	IF-WU-250a.2 <ul style="list-style-type: none"> • Protection of reservoirs by: strictly adhering to legislation (Health Regulation A5/2280/1983) "on the protection of water used for the water supply of the Athens region against pollution and contamination" and to Presidential Decree 51/2007 on establishing measures and procedures for the integrated protection and management of water, in compliance with the provisions of Directive 2000/60/EC • Four (4) Water Treatment Plants Five (5) Treatment Stages • Continuously upgrading the water quality monitoring mechanisms and enriching the list of substances monitored (including new emerging pollutants). • In EYDAP's certificated laboratories, are applied for the determination of the elements required in water samples in order to achieve high sensitivity, accuracy and repeatability of measurements. • EYDAP often collaborates with Greek Educational and Research Institutions (NKUA, EKEFE Demokritos, Hellenic Atomic Energy Commission, etc.), which are among the European leaders in their field. • Sophisticated systems for on-line monitoring of critical quality parameters in untreated and potable water are installed in nodal locations, and send real-time results • Approximately 170,000 analyses on about 10,000 drinking water samples and 2,000 untreated water samples per year, EYDAP constantly certifies that Athens' water is of excellent quality and one of the best in Europe. 	P. 59,66,107, 122- 135
End-Use Efficiency	Percentage of water utility revenues from rate structures that are designed to promote conservation and revenue resilience	IF-WU-420a.1 The information is not measured during the reporting period.	
	Customer water savings from efficiency measures, by market	IF-WU-420a.2 The information is not measured during the reporting period.	



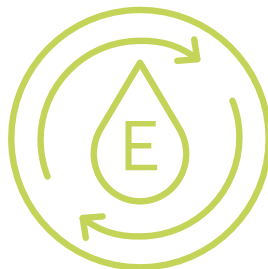
Subject	SASB Index	Description	Reference	
Water Supply Resilience	Total water sourced from regions with High or Extremely High Baseline Water Stress, percentage purchased from a third party	IF-WU-440a.1	"EYDAP Fixed Assets" company provides EYDAP AE with untreated water	P. 27-28, 31, 33, 106
	Volume of recycled water delivered to customers	IF-WU-440a.2	0%	
	Discussion of strategies to manage risks associated with the quality and availability of water resources	IF-WU-440a.3	<p>EYDAP has carried out an analysis and assessment of the risks it may face in this area. For none of them, the probability of occurrence is considered high. For each risk case, a relevant preventive action plan has been developed and implemented.</p> <p>EYDAP ensures the protection of reservoirs by complying with strict legislation, monitoring of projects and activities in the protection zones of water catchment reservoirs and sample measurements of reservoir water quality.</p> <p>Management of the water supply system based on Management Plan aiming the quantitatively reliable, qualitatively and environmentally safe and economically efficient coverage of the demand for water supply in the area under EYDAP's competence, through the appropriate use of the water resources available for the coverage of this demand.</p> <p>Allocation of water abstraction, in order to ensure the long-term adequacy of the water supply resources. It also includes additional works to reinforce the water supply system.</p> <p>SMART GRID: managing water demand by developing leakage reduction programs. Development of the "Smart Grid".</p> <p>Water quality:</p> <p>α. The number of drinking water samples tested for microbiological parameters exceeds 9,000 per year compared to the 3,300 required by legislation.</p> <p>β. Certifications: The Galatsi and Acharnes Chemical Laboratories and the Microbiological Laboratory are accredited according to ELOT EN ISO 17025 already since 2005, by the National Accreditation System (ESYD), for the performance of tests for the determination of chemical and microbiological parameters in untreated and drinking water (Certificate No. 192).</p> <p>γ. Synergies with Greek Educational & Research Institutions Scientific in order to investigate specific water quality issues.</p> <p>HADRIAN'S AQUEDUCT AS A WATER RESOURCE – Participation in the European Cultural HIDRANT</p> <p>Utilization of water from Hadrian's Aqueduct for the irrigation of green areas of the municipality of Chalandri.</p> <p>SEWER MINING: Innovative solutions using water by direct abstraction from the network</p> <p>East Attica Project: ΕΡΓΑ ΑΝΑΤΟΛΙΚΗΣ ΑΤΤΙΚΗΣ: Holistic management of and treatment of the region's wastewater in order to reuse of treated effluents for urban and exurban use.</p>	P. 58-66, 107-135, 158-161



Subject	SASB Index	Description	Reference	
Network Resiliency & Impacts of Climate Change	Wastewater treatment capacity located in 100-year flood zones	IF-WU-450a.1	The published maps of the Ministry of Natural Resources mention that the Psyttaleia, Metamorphosis and Thriasio WWTPs are not located in flood risk areas with a recovery period of 100 years.	P. 143
	(1) Number and (2) volume of sanitary sewer overflows (SSO), (3) percentage of volume recovered	IF-WU-450a.2	Wastewater overflow due to heavy rainfall is acceptable according to the relevant article (clause d.5 par. 5.2, 5.3) of the environmental operational terms of the Psyttalia WWTP. Based on the data on wastewater flows to be treated at the Psyttalia WWTP and on the capacity of the pumping station at the Akrokeramos inlet, it is estimated that the overflow in 2022, due to flooding, was 2,021,222 m ³ .	P. 155
	(1) Number of unplanned service disruptions, and (2) customers affected, each by duration category	IF-WU-450a.3	(1) 7,453 (2) Not measured	P. 117
	Description of efforts to identify and manage risks and opportunities related to the impact of climate change on distribution and wastewater infrastructure	IF-WU-450a.4	For the management of Climate Change: <ul style="list-style-type: none"> • Βιώσιμη διαχείριση ταμιευτήρων • Sustainable management of water resources/reservoirs • Sustainable management of Water Supply Network. Continuous upgrade of networks and facilities • East Attica project for holistic management of the region's wastewater and utilization of the recycled water for irrigation. • Tiered tariff • Reuse of reclaimed water by direct abstraction from the sewerage network– sewer mining • Utilization of water from Hadrian's Aqueduct • Improve energy efficiency • Reduction of footprint carbon • Circular Economy Actions • Development of Digital systems 	P. 58-67, 86-89 , 90-99, 108-120, 158-159, 172, 241
Activity Metrics	Number of: (1) residential, (2) commercial, and (3) industrial customers served, by service provided	IF-WU-000.A	Total of 2,247,915 water connections 2,207,237 connections are for household use 3,812 connections for industrial/professional use	P. 171- 172
	Total water sourced, percentage by source type	IF-WU-000.B	439,000,000 m ³ at 2022 99.3% from surface water resources 0.7% from underground water resources	P. 114
	Total water delivered to: (1) residential, (2) commercial, (3) industrial, and (4) all other customers	IF-WU-000.C	The annual drinking water distribution for the year 2022 was 384,123,724 m ³	P. 112
	Average volume of wastewater treated per day, by (1) sanitary sewer, (2) stormwater, and (3) combined sewer	IF-WU-000.D	The average daily treatment of effluents was 700,330m ³	P. 136
	Length of (1) water mains and (2) sewer pipe	IF-WU-000.E	(1) 14,300 km of Water Supply network (primary, secondary and tertiary network) (2) 495 km External Water Supply network (3) 8,598 km of Sewerage network	P. 108, 112, 140



The 10 Principles of the UN Global Compact



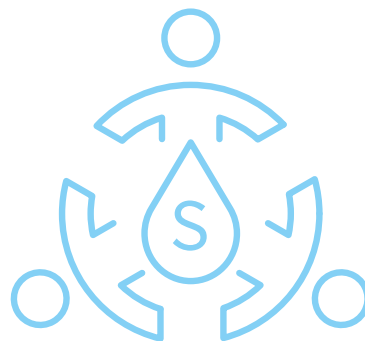
ENVIRONMENT

7th Businesses should support a precautionary approach to environmental challenges.

8th Undertake initiatives to promote greater environmental Responsibility.

9th Encourage the development and diffusion of environmentally friendly technologies.

- Sustainable Development Policy (p. 34, [Link here](#))
- Climate Change Mitigation Strategies (p.71-89)
- Regulatory & Environmental Compliance EYDAP (p. 99)
- Sewer mining (p. 61-62)
- Protection of Ecosystem (p. 67-70)
- Circular Economy (p. 90-98)
- Sustainable Management of Natural Resources/Water Supply Resources (p. 58-66)
- East Attica Projects with holistic management of wastewater (p. 156-163)
- Local Community - Environmental Awareness (p. 208-213)
- Tiered Pricing (p. 34, 45, 60, 169, 172)



Society

Human Rights

1st Businesses should support and respect the protection of internationally proclaimed human rights.

2nd Businesses make sure that they are not complicit in human rights abuses.

Labour

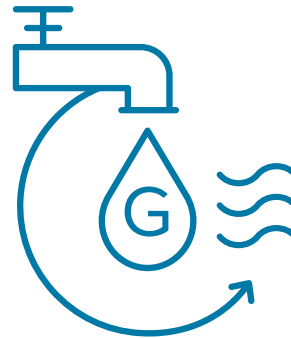
3rd Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

4th Businesses should uphold the elimination of all forms of forced and compulsory labour.

5th Businesses should uphold the effective abolition of child labour.

6th Businesses should uphold the elimination of discrimination in respect of employment and occupation.

- Human Rights Policy (p. 182, [Link here](#))
- Diversity & Equal Opportunities – Human Rights Protection (p. 180-186, 205)
- Health & Safety of Workers (p. 164-168)
- Protection of Personal Data (p. 179, 196, 230-231, 235-238)
- Code of Ethics and Professional Conduct (p. 181, 232, [Link here](#))
- Access to clean water (p. 104-114)
- Reliable Water Supply Network (p. 115-121)
- Excellent Quality of Drinking Water (p.58-62, 122-135)
- Wastewater Network (p. 136-163)
- Secure Customer Service - Affordable Tariff (p. 169-179)
- Supply Chain Management (p.204-207)
- Collective Agreement of Employment (p. 182)
- Right To Unionize (p. 183)
- Talent Attraction & Retention (p. 197)
- Employee Training & Development (p. 198-203)
- Support to Society (p. 177-178, 208-213)



GOVERNANCE

Anti-Corruption

10th Businesses should work against corruption in all its forms, including extortion and bribery.

- Policies & Regulations (p. 223-225, 229-234, 236)
- Anti-Corruption and Anti-Bribery Policy (p.229, [Link here](#))
- Whistleblowing Policy (p.194, 196, 207, 231 [Link here](#))
- Fight against corruption (p. 228-233)
- Protection of Personal Data (p. 179,196,230-231, 235-238)
- Supply Chain Management (p. 204-207)
- Regulatory Compliance and Policies Training Programs (p. 199-200)
- ISO Certifications (p. 36)