



SUSTAINABLE DEVELOPMENT POLICY

EYDAP focuses on monitoring specific issues, which have been identified as essential in the context of Sustainable Development. These issues relate to the broader themes of the environment, society (labour, social and humanrights issues) and the market, as well as the fight against corruption and bribery.

Sustainable development issues:

- Human Resources Management
- Respect for Human Rights in the working environment of EYDAP, as well as in the supply chain
- Protection of the Marine Environment, with a commitment to environmental compliance and avoidance of environmental impacts of its activities, while reducing carbon dioxide emissions
- Access to Clean Water, Securing Supply Resources & Water Network Coverage
- Reliable Water Network & Water Efficiency
- Consumer Health and Safety
- Affordable Tariff and Customer Service
- Developing environmental awareness and sensitivity
- Corporate Social Responsibility and social solidarity actions
- Preservation of the Company's cultural heritage and history
- Application of the General Data Protection Regulation
- Fight against corruption, bribery and fraud
- Supply Chain

EYDAP adopts and implements the current Sustainability Policy, which is fully aligned with its business strategy, mission, vision and values.



EYDAP's Sustainable Development Policy is the Company's guide towards continuous improvement and development and the effective implementation of its Strategic Priorities. The pillars, commitments and targets it has set integrate sustainability into its business operations and development.

Creating Value for the **ENVIRONMENT**

At EYDAP, we manage the precious resource of water with responsibility and sensitivity to ensure the sustainability of reservoirs and springs and its return to nature in a clean state, protecting the underground aquifer and the marine environment. We apply innovative practices and adopt the principles of circular economy and energy saving, steadily reducing our environmental footprint. We promote and develop our environmental culture, through raising awareness of good environmental practices and through information and education actions.

Creating Value for **SOCIETY**

We ensure equal access to high quality drinking water to an ever-increasing number of citizens at an affordable price. We design our operations with customer service at the heart of our operations, continuously upgrading the range and quality of our services. We integrate new digital applications across our operations, making quick decisions. We operate in full compliance with the Regulatory Framework, based on the non-negotiable principle of complying with the requirements of the law and the commitments we have voluntarily adopted. Challenges at the social level are opportunities for us. We support local communities, creating synergies and actions to contribute to local development in projects with social and environmental implications.

In addition, at EYDAP we invest in the expertise and continuous development of the skills of our people. We operate according to criteria of meritocracy and transparency. We integrate the Principles of Sustainable Development into our business plan, promoting respect for diversity and the protection of human and labour rights. We encourage open dialogue and meaningful communication.



Creating Value for **CORPORATE GOVERNANCE**

At EYDAP we adopt the latest trends in Corporate Governance, incorporating tools and practices that ensure transparency and integrity of our operations. In addition, we incorporate responsible and sustainable practices in our processes, promote digital transformation by ensuring the distribution of sufficient quantities of drinking water of excellent quality through a reliable water supply network. We return treated wastewater clean to the environment after its responsible, efficient and uninterrupted collection. We are constantly planning new projects to expand our operations and upgrading our facilities using state-of-the-art technology.

